

Almere, the Netherlands
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Lead UX Designer People Manager MEA

Backbase

2022-Now

2020-2022

Lead UX specialist

Scotch & Soda

2017-2020

Senior UX Designer viaBOVAG.nl / BOVAG

2016-2017

UX Designer Lobster Ink

2015-2016 UX/UI Designer

Bleeve, Greenhome

2015-2015

UX Consultant

KPN

UI/UX Designer

Cubex cubexic.com

2009-2015

2011-2013

Master of Arts

Royal Academy of Art, The Hague (KABK)

2007-2011

Bachelor of Arts

Gerrit Rietveld Academy, Amsterdam, the Netherlands

Skills:

User Experience (UX) Design User Interface (UI) / Visual Design Design Systems A/B tests Interaction Design User Research (Testing / Interviews) Persona Empathy Mapping Low and High Fidelity Prototyping HTML5, CSS3

Tools:

Figma / Sketch Google Tag Manager / Analytics / Optimize Visual Website Optimizer / Hotjar Contentsquare / Miro Flinto / Principle Axure RP and Balsamiq Adobe Photoshop / After Effect Attlasian Jira

As a UX Designer and Consultant, I have been instrumental in revolutionizing the way financial institutions interact with their customers, providing superior user experience to a team that serves over 120 million users across 150 financial services and banks worldwide.

As the lead UX specialist, I was responsible for utilizing various methods to enhance the overall user experience of the e-commerce journey and introducing solutions to optimize conversion rates (CRO). My aim was to drive forward a seamless and intuitive experience for users, thus facilitating an increase in conversions.

As the Senior UX Designer for the Netherlands' fastest-growing car sale portal and product of the BOVAG, I had the honor of leading the ideation, wireframing, design, and user testing processes to ensure that our product was tailored to our users' needs. It was a truly rewarding experience.

As a UX designer for the leading LMS in the hospitality sector, I was entrusted with the task of creating prototypes and designing interactive applications used by some of the most prominent names in the industry, such as Hilton, Marriott, and InterContinental Hotels Group. This software was used by more than a million users and clients, making it an invaluable tool for the hospitality sector.

As a UX/UI designer for a start-up specializing in green energy and sustainability, I leveraged my expertise in conversion improvement and growth hacking to significantly enhance the user experience. My work enabled the company to reach its sustainability goals while providing a seamless, intuitive user experience.

As a UX consultant for a leading telecommunication app in the Netherlands, I conducted a comprehensive analysis of the mobile app to identify areas for improvement in its user experience and I then developed a strategy to enhance the end-user experience.

As a UI Designer, Project and Team Manager, I have overseen the successful completion of over fifty websites for small businesses, non-governmental organizations and organizations alike. My team, which consists of an Illustrator and a Front-End Developer, have proven themselves to be adept and reliable professionals.